

# Quick Start Guide

## Step 1) Check Contents



Charging Tray



Nexis Candles



Power Supply



Remote Control

## Step 2) Charge Candles for 12 Hours Before First Use

To optimize battery performance, it is recommended to charge your candles at least 12 hours prior to first use.

**Follow these steps for the first charge cycle:**

1. Remove all parts from packaging.
2. Connect the in-line Power Supply to a wall outlet and to the Charging Tray (fig1). When properly connected the Power Supply and Charging Tray power indicator lights will both illuminate (fig2).
3. Load the magnetic Nexis Candles on the tray, positioning up to 40 candles within the honeycomb grid. When positioned properly, candles will glow **RED**, indicating that they are in charge mode (fig3).
4. Charge the candles for at least 12 hours  
**Note:** Candles may glow **GREEN** (fig4) after only a few hours, but please continue charging for at least 12 hours.



fig1



fig2

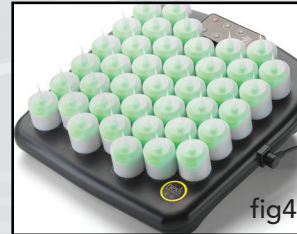


fig4



fig3

## Step 3) Use Candles

Candles are now ready for use. Disconnect the tray from power supply or remove candles from the tray. **Candles will turn on automatically** in Standard Flicker mode. Place candles in holder/lamp and enjoy 26+ hours of light.

## Step 4) Recharge, Use Candles, Repeat...

After the first charge and use, a normal charge cycle is 8 hours. It is not necessary to fully discharge candle batteries before recharging. Place candles back on the powered charging tray after use. When candles glow **GREEN** (fig4) they are ready for service.

*For additional Nexis features and information see pages 2-4*



# Nexis® LED Candle System Features

**Auto ON** Nexis candles do not have an external switch. Candles will automatically turn ON when removed from the charging tray or when tray power is disconnected. Nexis candles, regardless of mode, will automatically turn off when placed back onto a powered charging tray.

**Eco Charge Mode** Once fully charged and illuminated green, candles will automatically enter **Eco Charge Mode**. When **Eco Charge Mode** is activated, energy flow to the candles drops to a trickle, keeping batteries fresh, ready for use and protected from overcharge. In **Eco Mode**, tray power consumption drops significantly.

**Ergonomic Charging Tray** The Nexis Tray is specifically designed with an ergonomic handle for easy candle transport and bussing.

- It is recommended to carry the tray as shown (fig5) for the best comfort & stability.
- Magnets in the Nexis candles will securely grip to the tray. Even so, it is recommended to carry the tray upright and level to ensure candles stay in place.



**Using The Nexis** When the tray is powered, **The Nexis** (fig6) will illuminate yellow. You may use **The Nexis** as a back-up to the remote control. By triggering an internal candle switch, you can activate the following three candle modes using **The Nexis**:

## OFF/Storage Mode - Standard Flicker Mode - HighLight Flicker Mode











To use **The Nexis** to change candle modes, pass the bottom of the candle over **The Nexis** (as shown in fig7) to trigger the internal magnetic switch. Continue swiping until the desired mode is obtained.

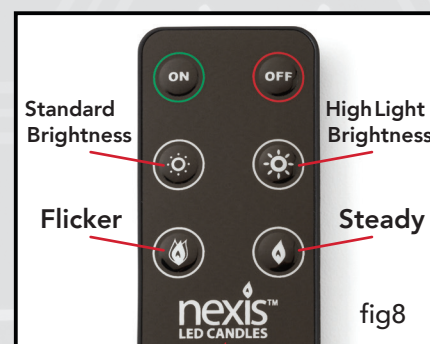


**Before storing candles for an extended period, it is highly recommended to fully charge candles & switch them to OFF/Storage mode using The Nexis** (see "Candle Storage" on Page 3 for more details).

**NOTE:** The Remote Control will NOT operate candles set to OFF/Storage mode. To reactivate candles from OFF/Storage mode, place candles on the powered charging tray or use **The Nexis**. Candles will then be active for remote control operation.

**Using The Remote Control** Nexis candles have the following modes of operation accessible using the Remote Control (fig 8). Please note certain features will reduce run times.

1. On / Off  
2. Standard / Flicker Mode; 26 hour run time  + 
3. HighLight / Flicker Mode; 16 Hour run time  + 
4. Standard / Steady Mode; 24 Hour run time  + 
5. HighLight / Steady Mode; 14 Hour run time  + 



All light modes may be activated using the Remote Control. Point the remote at candle(s) and push the desired function button(s) to change modes (one button at a time). To control multiple candles, press and hold the desired function button, pointing and sweeping through all candles, until desired function has been set.

The Remote Control also contains magnets and will adhere directly to the Nexis Tray (fig9) or to just about any metal surface.

# Nexis® LED Candle System Features

**Last Known Setting** Nexis Candles are specially programmed to remember their **last known setting**. Simply place candles on the charging tray in any “ON” light mode (Standard Flicker, HighLight Flicker, Standard Steady or HighLight Steady). After charging, candles will automatically turn ON to their last mode when removed from tray/disconnected from power.

**Certifications and Standards** The Hollowick Nexis System complies with all current applicable standards for safety, performance and environmental best practices.

- Nexis Lithium-Ion batteries are UL2054 Certified and Approved.
  - Please properly dispose of Nexis Candles (Lithium-Ion batteries).
- Certifications: Green Restaurant Association Certified, CE, UL, RoHS, FCC, CAN-ICES, IP44 Water Resistance(candles)



RoHS    
CAN ICES-5(B)/NMB-5(B)

## Product Care

**Candle Storage** When storing candles for more than 4-weeks, it is recommended that you follow these steps:

1. Fully charge candles until illuminated **GREEN** (8 hours)
2. Disconnect the power supply from the Nexis Tray (candles will automatically turn ON)
3. Set candles to OFF/STORAGE mode using “The Nexis” (or a magnet)
  - Pass the bottom of each candle over “The Nexis” (see “The Nexis” fig10) until switched to OFF/STORAGE mode. Your candles are now ready for storage and may be stored on the disconnected tray.




**IMPORTANT:** You **MUST** use “The Nexis” (or a magnet) to activate OFF/Storage mode. Switching candles off using the remote control will **NOT** turn them off completely and will result in a drained battery.

To reactivate candles from OFF/STORAGE mode, reconnect the power supply to the tray and fully charge candles. When candles are illuminated **GREEN** they are ready for use.

**Optimized Performance** The Hollowick Nexis system is designed to provide years of use, with a minimum of 600 full recharges per candle. To optimize the performance of your Nexis system please follow these operation and care instructions:

- Always inspect your system before each use for any signs of damage.
- Do not use if the system power supply is damaged.
- Do not attempt to open or repair any part of the charging tray, in-line power connector, power supply or candles.
- Keep the charging tray clean, wipe the tray (while unplugged) with a damp cloth removing excess dirt and debris.
- Do not keep near basins/vessels containing liquids, or immerse The Nexis System in water or liquids.
- Keep your charging tray, power supply and candles away from excessive heat.
- Nexis candles are certified water-resistant, but they are not designed to be used in or under water/ liquids.
- Your Nexis Candles, Tray, Power Supply & Remote Control Units contain magnets.
- Only use the provided power supply with your Nexis System.
- Use only as described in this guide – please retain for reference.

All Nexis packaging material is recyclable.  Please Recycle!

# Nexis® System Trouble Shooting

## NO POWER TO TRAY

- If “The Nexis” icon does not illuminate when connected to power, check to make sure the in-line power connection light is illuminated (fig11). If the in-line power connection light is not illuminated, check your wall plug, magnetic lead and power connector. Make certain all connections are tight.
- Nexis Candles will automatically turn ON when removed from the charging tray or if power is disconnected. If candles turn ON during the charging process, check all power supply connections.



## CANDLES WILL NOT TURN ON

- If after charging candles do NOT automatically turn ON when removed from power, then try using the remote control.
- If candles do not turn ON with the remote control, then swipe candles over *The Nexis* (fig12) to switch them ON manually.
- If candles do not power ON using *The Nexis*, then fully charge candles and repeat trouble shooting.



For further assistance contact the Hollowick Service Center: 1-800-367-3015

## ONE YEAR LIMITED WARRANTY

One Year Limited Warranty covers defect in material or workmanship for up to one year from original date of purchase. It excludes damage caused by normal wear and tear, misuse or modification. Warranty applies only to the original purchaser of this product. Warranty terminates if you sell or transfer product(s). Hollowick will repair or replace product(s) at its option.

Call 1-800-367-3015 for warranty service

EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY BY JURISDICTION. Hollowick, Inc., P.O. Box 305, Manlius, NY 13104, USA.

## FCC COMPLIANCE

This equipment has been tested and found to comply with the limits for a class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

