

October 31, 2012

Dear Friends and Valued customers,

First, we want to thank you for the many phone calls, texts and emails we have received wishing us the best in this difficult time. Sandy has been a difficult adventure for many, and we count ourselves lucky in that all of our employees have weathered the storm. Our thoughts and prayers go out to those less fortunate in our community.

Cardinal remains dedicated to servicing your needs. **We are 100% operational in customer service and order entry through a remote location. Importantly, our factory and warehouse in Millville, NJ is 100% operational and continues to ship orders daily.** Our Finance, Operations, Sales and Marketing teams are also working remotely to continue to serve your needs. Please continue to use email to contact your customer service representatives. Our general email: CardinalSales@arc-intl.com is monitored 24/7, and may also be used to request information or action from any of our departments.

The situation with power outages, internet, land line communications, and cell phones is, not reliable in our area. We will continue to update you via emails and website postings to make sure that you are well aware of our current status. We thank you for your help as we return to business as usual as quickly as possible.

Sincerely,

The Cardinal Team

For more information, please contact:
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