ThermoServ

Prolon

FOOD SERVICE

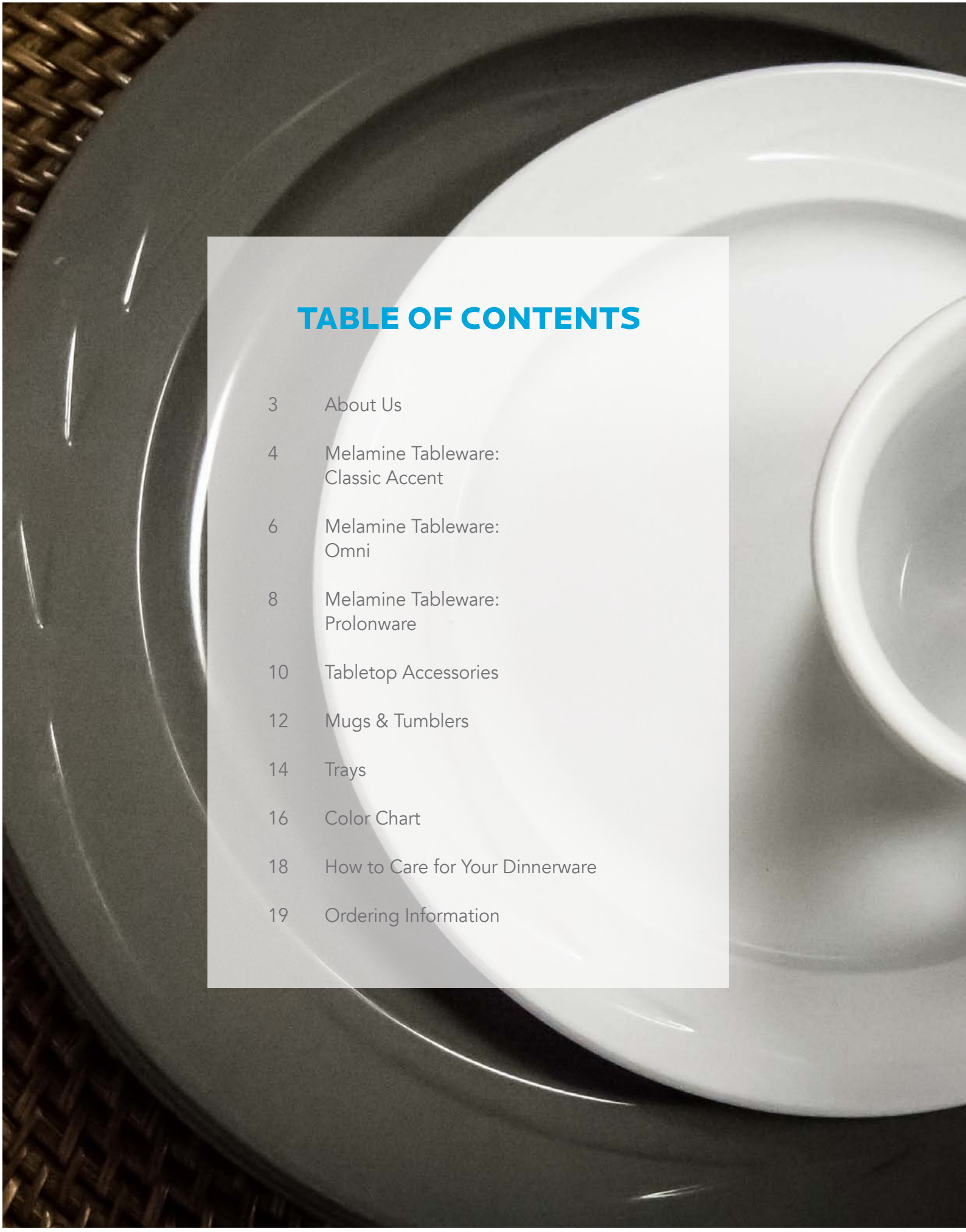


TABLE OF CONTENTS

3 About Us

4 Melamine Tableware: Classic Accent

6 Melamine Tableware: Omni

8 Melamine Tableware: Prolonware

10 Tabletop Accessories

12 Mugs & Tumblers

14 Trays

16 Color Chart

18 How to Care for Your Dinnerware

19 Ordering Information

100% AMERICAN MADE

DINNERWARE & DRINKWARE

Prolon®, a ThermoServ brand, exists to serve the food service industry with high-quality casual tableware and drinkware products that not only look great, but perform. We take pride in being the only full-line domestic manufacturer of commercial melamine tableware and plastic drinkware products, and we are committed to serving as an integrated supplier for our food service customers in the restaurant, hospitality, education and healthcare markets. Our goal is to bring you a comprehensive assortment of attractive, commercial grade products that are American Made and designed for food service application. Whether serving casual diners indoors or outdoors, there is a Prolon product that's right for you.

MADE IN AMERICA

We deliver products of the highest quality and consistency – molded, decorated and shipped from our centrally located facilities in Dallas, Texas. Which means shorter lead times and smaller run capabilities for you.

CLASSIC ACCENT

The Classic Accent series is Prolon's most elegant selection of dinnerware. Elegant, yet durable with chip-resistant strength, the Classic Accent series offers a scalloped rim design and an enhanced sheen to give it the look of china at an economical price – giving you the best of both worlds in style and economy. Classic Accent is the perfect dinnerware for casual dining and brunch. Besides the food, it will be the highlight of the meal!

Our full line of dinnerware features dinner, salad, bread and butter, and great plates; fruit and grapefruit bowls; and saucers, mugs and platters – everything you need to complete your table setting.

CLASSIC ACCENT

NEW ITEM#	Former ITEM#	DESCRIPTION	CTN. U/M	CTN. WGT. LBS.	CTN. WGT. KGS.	CTN. C.F.	CTN. C.M.
757	9401	9" Dinner Plate	2 doz	20.3	9.20	0.62	0.02
750	9402	7.5" Salad Plate	4 doz	27.9	12.70	0.83	0.03
749	9403	6.25" Bread & Butter Plate	4 doz	18.8	8.50	0.83	0.03
748	9410	5 oz. Fruit Bowl	4 doz	20.2	9.20	0.83	0.03
756	9451	10.5" Dinner Plate	2 doz	26.7	12.10	1.00	0.03
746	9471	12" Great Plate	1 doz	17.8	8.10	0.83	0.03
752	9425	10 oz. Grapefruit Bowl	4 doz	22.6	10.30	0.74	0.02
725	9504	6" Saucer	4 doz	13.7	6.20	0.47	0.01
758	9420	12 oz. Mug	4 doz	28.3	12.9	1.85	0.04
747	9427	13" Platter	1 doz	15.4	7.0	0.65	0.01

NSF

758

COLORS AVAILABLE

Pure White

Putty

Slate Grey

Black

See page 16 for our Color Chart.

752

748

749

756

746

OMNI

Prolon's heavyweight, solid-color Omni series of dinnerware is just the thing for institutional dining and restaurants. It creates an elegant atmosphere for any meal. Omni dinnerware looks, weighs and feels like china, at a fraction of the cost. We are introducing NEW and exciting colors, so that you can offer a complete and coordinated table setting.

Omni dinnerware includes dinner, compartment, salad, bread and butter plates; fruit, bouillon and soup bowls; and saucers, mugs, platters and vegetable servers.

Color-coordinated mugs can be found on page 12.

OMNI

NEW ITEM#	Former ITEM#	DESCRIPTION	CTN. U/M	CTN. WGT. LBS.	CTN. WGT. KGS.	CTN. C.F.	CTN. C.M.
741	9551	10" Dinner Plate	2 doz	19.3	8.80	0.57	0.02
723	9501	9" Dinner Plate	2 doz	15.4	7.00	0.57	0.02
722	9526	9" Compartment Plate	1 doz	5.0	2.30	0.40	0.01
724	9502	7.5" Salad Plate	4 doz	22.0	10.00	0.66	0.02
740	9503	6.25" Bread & Butter Plate	4 doz	14.9	6.80	0.47	0.01
725	9504	6" Saucer	4 doz	13.7	6.20	0.47	0.01
729	9510	5 oz. Fruit Bowl, 5.25" diam.	4 doz	11.3	5.10	0.39	0.01
736	9534	8 oz. Bouillon, Solid	4 doz	15.5	7.00	0.50	0.02
737	9535	14 oz. Soup Bowl, 7.5" diam.	4 doz	23.8	10.80	0.98	0.03
738	9525	10 oz. Soup Bowl, 6.25" diam.	4 doz	18.0	8.20	0.98	0.03
726	9506	9.5" Platter	1 doz	7.0	3.20	0.22	0.01
727	9507	11.5" Platter	1 doz	8.6	3.90	0.26	0.01
728	9508	11" Platter	1 doz	9.4	4.30	0.39	0.01
731	9517	13.5" Platter	1 doz	11.3	5.10	0.37	0.01
742	9527	12" Platter	1 doz	11.0	5.00	0.39	0.01
777	9538	8 oz. Bouillon	4 doz	12.6	5.70	0.68	0.02
744	9614	10.5" x 14.75" Platter	1 doz	18.0	8.20	0.67	0.02
785	9646	46 oz. Vegetable Server	1 doz	12.1	5.50	0.50	0.02
733	9520	8 oz. Solid Coffee Mug	4 doz	22.8	10.30	1.49	0.05
778	9522	8 oz. Stacking Mug	4 doz	28.3	12.80	1.49	0.05
735	9530	7.5 oz. Solid Mug	4 doz	22.3	10.10	1.49	0.05

777

738

722

742

733

735

COLORS AVAILABLE

- Pure White
- Bone
- Tan
- Putty
- Slate Grey
- Black
- Merlot Red
- Canyon Coral
- Bright Red
- Cobalt Blue
- Cornflower Blue
- Sea Aqua
- Teal
- Citrus Green
- Sun Yellow
- Sandstone

See page 16 for our Color Chart.

PROLONWARE

The narrow rim line of Prolonware is simply perfect for festive food fare, such as Mexican and Italian! With its bright, interchangeable colors, Prolonware resists breakage, scratches and staining. Because it is so lightweight and strong, it handles easily. Prolonware features a complete line of dinnerware, including plates, rim bowls, nappys, saucers, cups, mugs, vegetable servers and platters.

PROLONWARE

805

804

807

815

814

818

NEW ITEM#	Former ITEM#	CTN. DESCRIPTION	CTN. WGT. U/M	CTN. WGT. LBS.	CTN. KGS.	CTN. C.F.	C.M.
764	9237	Divided Server	2 doz	22.8	10.30	1.79	0.05
722	9526	9" Compartment Plate	1 doz	5.0	2.30	0.40	0.01
801	9920	10.25" Dinner Plate	2 doz	14.8	6.70	0.57	0.02
807	9927	10" Compartment Plate	2 doz	15.2	6.90	1.00	0.03
802	9921	9" Dinner Plate	2 doz	11.5	5.20	0.57	0.02
808	9928	8.75" Deep Compartment Plate	1 doz	7.9	3.60	0.59	0.02
803	9922	8" Luncheon Plate	4 doz	18.5	8.40	0.66	0.02
806	9926	7.25" Dessert Plate	4 doz	14.6	6.60	0.66	0.02
804	9923	6.5" Salad Plate	4 doz	12.4	5.60	0.47	0.01
805	9924	5.5" Bread & Butter Plate	4 doz	8.3	3.80	0.34	0.01
810	9931	5.75" Saucer	4 doz	9.5	4.30	0.34	0.01
809	9930	7.5 oz. Ovide Cup	4 doz	9.9	4.50	0.85	0.03
800	9904	7.5 oz. Stacking Cup	4 doz	10.5	4.80	0.60	0.02
811	9932	9 oz. Mug	4 doz	10.5	4.80	0.77	0.02
812	9934	8 oz. Bouillon	4 doz	7.6	3.40	0.36	0.01
813	9940	15 oz. Nappy, 5.25" diam.	4 doz	14.6	6.60	0.73	0.02
814	9941	11 oz. Nappy, 4 7/8" diam.	4 doz	11.5	5.20	0.57	0.02
815	9942	13 oz. Rim Bowl, 5.75" diam.	4 doz	13.8	6.30	0.88	0.03
816	9943	9 oz. Rim Bowl, 5 5/8" diam.	4 doz	11.8	5.40	0.72	0.02
817	9944	5 oz. Fruit Bowl, 4.75" diam.	4 doz	7.6	3.40	0.43	0.01
818	9945	3.5 oz. Fruit Bowl, 4.75" diam.	4 doz	7.8	3.50	0.34	0.01
755	9946	36 oz. Vegetable Server	1 doz	10.6	4.80	0.65	0.02
819	9948	12" Chop Plate	1 doz	10.4	4.70	0.46	0.01
820	9950	11.5" Platter	1 doz	7.0	3.20	0.26	0.01
821	9951	9.5" Platter	1 doz	5.5	2.50	0.22	0.01
822	9952	15" Platter	1 doz	17.8	8.10	0.67	0.02

755

822

COLORS AVAILABLE

- Pure White
- Bone
- Tan
- Putty
- Slate Grey
- Black
- Merlot Red
- Canyon Coral
- Bright Red
- Cobalt Blue
- Cornflower Blue
- Sea Aqua
- Teal
- Citrus Green
- Sun Yellow
- Sandstone

See page 16 for our Color Chart.

TABLETOP ACCESSORIES

Our accessories have the look, weight and feel of china, but not the cost. They resist warping, scratching and cracking. This line includes ramekins, sugar caddies, salsa bowls, rarebits, bouillon cups, soup bowls, pasta bowls, deli bowls and more. Available in dynamic colors.

TABLETOP ACCESSORIES

763

713 718 712

799 764

785

765 767

753

NEW ITEM#	Former ITEM#	DESCRIPTION	CTN. U/M	CTN. WGT. LBS.	CTN. WGT. KGS.	CTN. C.F.	CTN. C.M.
763	9235	Sugar Caddie 3.5" x 2.5" x 2"	2 doz	7.0	3.20	0.39	0.01
712	9275	1.5 oz. Plain Ramekin	6 doz	9.4	4.30	0.41	0.01
712	9275-3	1.5 oz. Plain Ramekin	3 doz	4.9	2.20	0.21	0.01
713	9278	2.0 oz. Plain Ramekin	6 doz	9.7	4.40	0.33	0.01
713	9278-3	2.0 oz. Plain Ramekin	3 doz	5.0	2.30	0.21	0.01
714	9279	2.0 oz. Fluted Ramekin	6 doz	9.5	4.30	0.33	0.01
714	9279-3	2.0 oz. Fluted Ramekin	3 doz	5.0	2.30	0.21	0.01
715	9280	3.0 oz. Plain Ramekin	6 doz	12.5	5.70	0.57	0.02
715	9280-3	3.0 oz. Plain Ramekin	3 doz	6.4	2.90	0.22	0.01
716	9282	3.0 oz. Fluted Ramekin	6 doz	12.9	5.90	0.57	0.02
716	9282-3	3.0 oz. Fluted Ramekin	3 doz	6.6	3.00	0.23	0.01
717	9285	4.0 oz. Plain Ramekin	6 doz	14.8	6.70	0.57	0.02
717	9285-3	4.0 oz. Plain Ramekin	3 doz	7.5	3.40	0.25	0.01
718	9287	4.0 oz. Fluted Ramekin	6 doz	15.4	7.00	0.57	0.02
718	9287-3	4.0 oz. Fluted Ramekin	3 doz	7.5	3.40	0.26	0.01
719	9289	4.0 oz. Fluted, Shallow Ramekin	6 doz	12.8	5.80	0.57	0.02
769	9286	6.0 oz. Plain Ramekin	6 doz	18.6	8.40	0.68	0.02
768	9270	4 oz. Salsa Dish	4 doz	11.2	5.10	0.47	0.01
786	9624	4.5 oz. Rarebit	2 doz.	4.3	2.00	0.18	0.01
787	9628	8 oz. Rarebit	2 doz	6.3	2.80	0.22	0.01
788	9630	12 oz. Rarebit	2 doz	9.8	4.40	0.32	0.01
765	9238	Potato/Side Dish	2 doz	10.0	4.70	0.43	5.00
744	9614	10.5" x 14.75" Platter	1 doz	18.0	8.20	0.67	0.02
785	9646	46 oz. Vegetable Server	1 doz	12.1	5.50	0.50	0.02
745	9615	Oval Deli Platter, 15.5" x 11.5" x 2"	6 ea	7.0	3.20	0.43	0.01
753	9609	9" – 10 oz. Pasta Bowl	2 doz	16.5	7.50	0.65	0.02
754	9611	11" – 24 oz. Pasta Bowl	1 doz	13.5	6.10	0.55	0.02
764	9237	Divided Server	2 doz	22.8	10.30	1.79	0.05
799	9240	Lids for 9237 & 9241	1 doz	5.1	2.30	0.30	0.01
766	9241	Tortilla Server w/Lid 1.75" x 7.625"	2 doz	21.0	9.50	1.54	0.05
767	9258	Celery Dish 7.5" x 3.5" x 1"	4 doz	13.1	5.90	.75	0.02
730	9514	Solid 8 oz. Soup Mug	2 doz.	13.8	6.30	0.96	0.03
734	9524	Solid 12 oz. Soup Mug	2 doz.	17.0	7.70	0.96	0.03
732	9518	12 oz. Handled Stacking Bowl	2 doz.	15.4	7.00	0.68	0.02
795	9212	1.2 qt. Salad Bar Crock 5.25"h	6 ea	6.3	2.90	0.67	0.02
796	9215	1.5 qt. Salad Bar Crock 3.75"h	6 ea	6.6	3.00	0.96	0.03
797	9227	2.7 qt. Salad Bar Crock 6.75"h	6 ea	9.6	4.40	1.23	0.04
739	9605	5 lb. Deli Bowl, 10 5/16" x 6" x 3"	1 doz	5.2	2.40	0.35	0.01
743	9610	10 b. Deli Bowl, 12" x 10" x 3"	6 ea	7.2	3.30	0.65	0.02

NSF

COLORS AVAILABLE

- Pure White
- Bone
- Tan
- Putty
- Slate Grey
- Black
- Merlot Red
- Canyon Coral
- Bright Red
- Cobalt Blue
- Cornflower Blue
- Sea Aqua
- Teal
- Citrus Green
- Sun Yellow
- Sandstone

See page 16 for our Color Chart.

MUGS & TUMBLERS

ThermoServ's beverage line includes heavy-duty mugs and virtually unbreakable tumblers made from Tritan™ by Eastman.

MUGS & TUMBLERS

NEW ITEM#	Former ITEM#	DESCRIPTION	CTN. U/M	CTN. WGT. LBS.	CTN. WGT. KGS.	CTN. C.F.	CTN. C.M.
733	9520	8 oz. Solid Coffee Mug	4 doz	22.8	10.30	1.49	0.05
778	9522	8 oz. Stacking Mug	4 doz	28.3	12.80	1.49	0.05
735	9530	7.5 oz. Solid Mug	4 doz	22.3	10.10	1.49	0.05
200	-	18 oz. Heavy Sham Tumbler	1 doz	5.8	2.63	0.56	0.016
201	-	30 oz. Heavy Sham Tumbler	1 doz	6.8	3.08	0.94	0.027
314	-	15 oz. White Ceramic Mug	1 doz	14	6.35	1.03	0.029
311	-	11 oz. White Ceramic Mug	1 doz	11.35	5.15	1.01	0.028

311

314

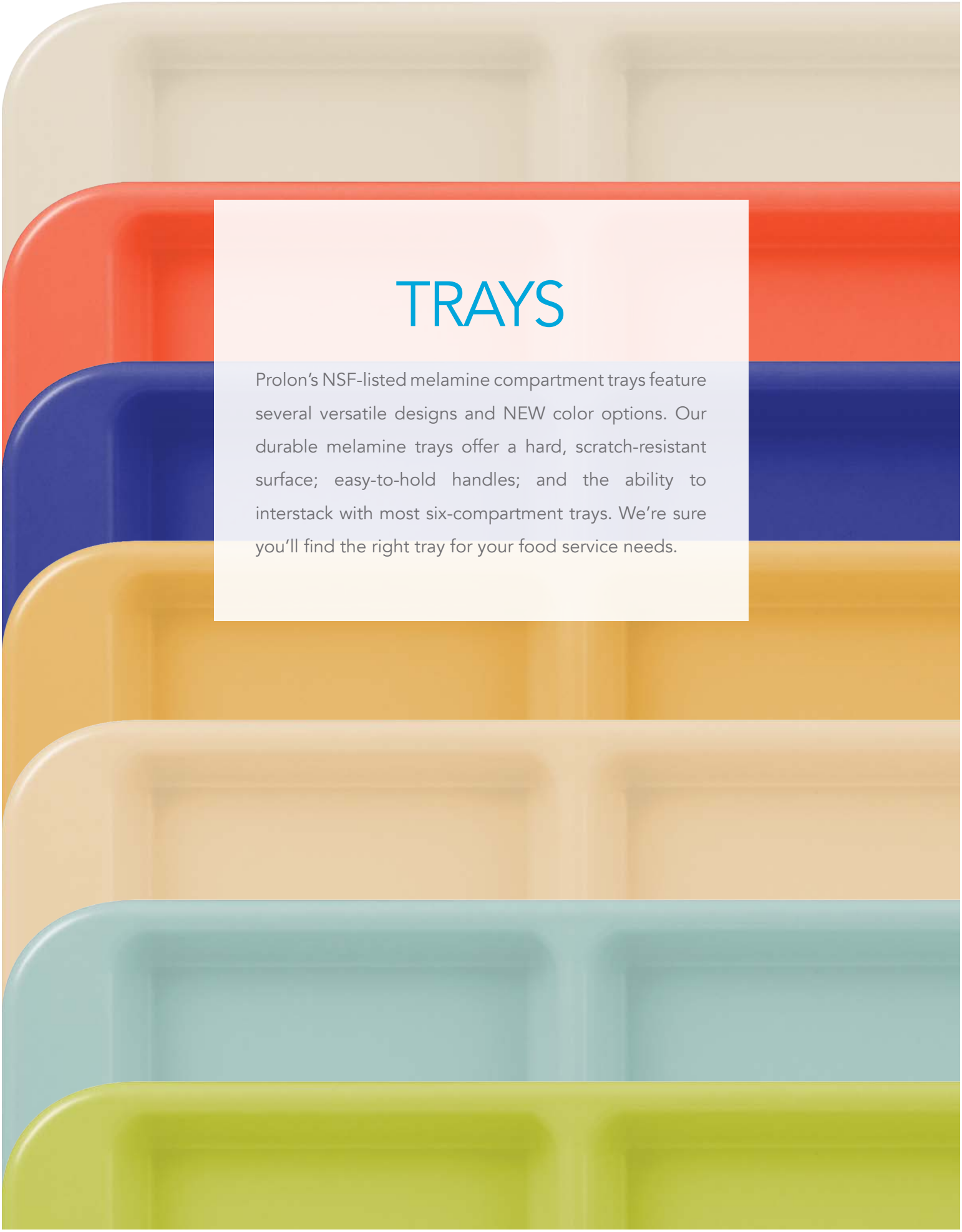
COLORS AVAILABLE

- Pure White
- Bone
- Tan
- Putty
- Slate Grey
- Black
- Merlot Red
- Canyon Coral
- Bright Red
- Cobalt Blue
- Cornflower Blue
- Sea Aqua
- Teal
- Citrus Green
- Sun Yellow
- Sandstone

TRITAN TUMBLER COLORS AVAILABLE

- Clear
- Slate Grey
- Merlot Red
- Cobalt Blue
- Sea Aqua
- Citrus Green
- Canyon Coral

See page 16 for our Color Chart.



TRAYS

Prolon's NSF-listed melamine compartment trays feature several versatile designs and NEW color options. Our durable melamine trays offer a hard, scratch-resistant surface; easy-to-hold handles; and the ability to interstack with most six-compartment trays. We're sure you'll find the right tray for your food service needs.

TRAYS

NEW ITEM#	Former ITEM#	Description	Ctn. U/M	Ctn. Wgt. Lbs.	Ctn. Wgt. Kgs.	Ctn. C.F.	Ctn. C.M.
791	9853	10" x 15" Compartment Tray, Left Hand	1 doz	13.6	6.20	0.67	0.02
792	9855	10" x 15" Compartment Tray, Right Hand	1 doz	15.0	6.80	0.67	0.02
793	9859	8.75" x 12.25" 4 Compartment Tray	1 doz	12.0	5.40	0.47	0.01
794	9860	8.75" x 12.25" 6 Compartment Tray	1 doz	12.0	5.40	0.47	0.01
798	9854	8.75" x 15" Comp. Tray, ABS Material	1 doz	8.8	4.00	0.67	0.02

792

793

COLORS AVAILABLE

- Pure White
- Bone
- Tan
- Putty
- Slate Grey
- Black
- Merlot Red
- Canyon Coral
- Bright Red
- Cobalt Blue
- Cornflower Blue
- Sea Aqua
- Teal
- Citrus Green
- Sun Yellow
- Sandstone

See page 16 for our Color Chart.

COLOR CHART

PURE WHITE

BONE

TAN

PUTTY

SLATE GREY

BLACK

MERLOT RED

CANYON CORAL

BRIGHT RED

COBALT BLUE

CORNFLOWER BLUE

SEA AQUA

TEAL

CITRUS GREEN

SUN YELLOW

SANDSTONE

CANYON CORAL

MERLOT RED

SEA AQUA

COBALT BLUE

CITRUS GREEN

SLATE GREY

CLEAR

COLOR ORDERING INFORMATION

When ordering from customer service, please indicate the item number and name of each product, plus the actual color name of the item you wish to purchase. Available colors vary and are listed on each product page. Ask customer service for details.

PURE WHITE

BONE

TAN

PUTTY

SLATE GREY

BLACK

MERLOT RED

CANYON CORAL

BRIGHT RED

COBALT BLUE

CORNFLOWER BLUE

SEA AQUA

TEAL

CITRUS GREEN

SUN YELLOW

SANDSTONE

HOW TO CARE FOR YOUR DINNERWARE

DISHWASHING INFORMATION – DO NOT USE IN MICROWAVE!

Prolon dinnerware is commonly selected because of its inherent hardness, strength and resistance to chipping. It will provide long-lasting service and elegance when cared for properly.
We recommend the following:

1. Cleaning the dinnerware as soon as possible will help avoid destaining procedures.
2. Cleaning steps should be performed regularly and correctly, versus one singular concentrated effort after the dinnerware is badly soiled.
3. Do not overload dishwasher racks.
4. Have a qualified dishwasher or chemical serviceman establish and maintain the proper concentration of chemicals.
5. Establish a regular maintenance schedule for your dishwashing system to assure proper water temperature, pressure and mineral content.

We recommend the following detergents, rinse agents, sanitizers and stain removers with sodium perborate base:

	DIVERSEY CORP.	ECOLABS	AUTO-CHLOR
HIGH TEMPERATURE Detergent: Rinse Agent:	 Diver Pak Zero Spot	 Solid Power – Solid Power Plus Rinse Dry – Jet Dry	 Auto Select – Kleen Duty Rinse Aid – Rinse Duty
LOW TEMPERATURE Detergent: Rinse Agent: Sanitizer:	 Le Detergent Le Rinse Agent Le Sanitizer	 Ultra Klene – Solid Ultra Klene Plus Ultra-Dry – Ultra Dry Plus Ecoson	 Super Red No. 2 – Machine Detergent No. 3 Rinse Aid Sanitizing Solution CL
HARD WATER CONDITIONS Detergent: Rinse Agent:	 Uni Pak G3 Uni Rinse A3		
STAIN REMOVER	Declare® Plus P5	Dip-It	Oxy-Kleen

DO NOT USE CHLORINE BLEACH OR HARSH ABRASIVES TO REMOVE STAINS!
IMPORTANT – FOLLOW MANUFACTURERS' PRINTED INSTRUCTIONS!

PRESOAK APPLICATION

We recommend periodic presoaking of dinnerware to maintain the products' high luster.
Heavier stains will require presoaking with an oxygen-releasing compound listed in the Stain Remover section of the above chart.

Sponges and pads are needed for cleaning. We recommend the Scotch-Brite™ Power Pad and Power Sponge from 3M. The Scotch-Brite Power Pad is designed to scour up to four times faster and scratch up to eight times less than conventional general-purpose/heavy-duty commercial scouring products. When used on the ThermoServ Classic dinnerware, the Scotch-Brite Power Pad from 3M showed almost no visible scratching in rigorous laboratory testing.*
This technological breakthrough is also available as the Scotch-Brite Power Sponge. It combines the scouring power of the Scotch-Brite Power Pad with the convenience of a sponge for moisture pick-up. Its antibacterial technology resists odor and kills bacteria in the sponge.*

*Based on the Schiefer Scratch Test – available by request from 3M.

ORDERING INFORMATION
FREQUENTLY ASKED QUESTIONS

HOW DO I PLACE AN ORDER?
To place an order, contact your Sales Representative, call ThermoServ Customer Care at 1.800.635.5559, or fax in your order to 214.631.0566.

WHAT IS THE MINIMUM ORDER AMOUNT?
The minimum order for our products is $250, and we only accept orders for full case quantities.

CAN I MAKE CHANGES TO MY ORDER?
Changes must be confirmed in writing and will impact shipping time. Changed orders will not be guaranteed to ship as originally scheduled.

WHAT ARE YOUR TERMS OF PAYMENT?
For existing accounts and repeat orders, payment is net 30 days. New customers are subject to a cash advance, including estimated freight, unless prior credit arrangements have been made, and the order will be processed once payment is received. Credit terms are net 30 days from date of shipment.

HOW LONG DOES PRODUCTION AND DELIVERY TAKE?
Normal production time for items in catalog quantities is 10 working days from receipt of order. For an order to be considered ready for production, we must have the following information to proceed: purchase order number, billing address, item number, description, color(s), quantity, ship date requested, shipping method, ship-to address and any other special instructions. If placing an exact reorder, reference to previous Purchase Order will help expedite your order. Custom colors not represented in the catalog require longer lead times and different minimum order quantities. Please contact your sales representative for further details.

HOW WILL MY ORDER BE SHIPPED?
FOB: We will ship using the best method, unless specified differently on purchase order, from Dallas, Texas, prepaid and added to invoice. C.O.D. is not available. Also, your order may incur a $6.00/pallet charge. We are not responsible for the delay of any freight carrier. Call for information on additional shipping options.

WHAT IF I NEED TO CANCEL MY ORDER?
Cancellations must be received in writing and cannot be accepted once production begins.

WHAT IS YOUR RETURN POLICY?
If you are unsatisfied with your order or the product is defective, please contact Customer Care at 1.800.635.5559. Merchandise may only be returned with authorization, and must have an RGA number provided by ThermoServ. We are unable to accept unauthorized returns. Claims must be received within 7 days of invoice date.

ThermoServ is committed to a policy of continuous improvement with its product offerings. As such, we reserve the right to change, discontinue or improve products, and to change minimum order quantities and product colors without notice. ThermoServ will not assume liability for orders that cannot be filled due to the shortage of raw materials, strikes or other causes out of our control.

3901 Pipestone Road
Dallas, TX 75212
214.631.0307
800.635.5559
thermoserv.com