

**Manitowoc Foodservice-Walkins/Refrigeration Warranty Claim Form**

Completion of this form is required for processing service claims.



Service Company's Invoice Number \_\_\_\_\_

Date Failed \_\_\_\_\_

Date Repaired \_\_\_\_\_

**Service Company Information**

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone/Fax Number \_\_\_\_\_

**\*Include a completed W-9, if not a contracted Manitowoc CSR**

**Equipment Location**

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone/Fax Number \_\_\_\_\_

**Information for Equipment Repaired**

Model Number \_\_\_\_\_

Install Date \_\_\_\_\_

Walk-In Serial Number \_\_\_\_\_

Condensing Unit Serial Number \_\_\_\_\_

Compressor Serial Number (if compressor was replaced or repaired) \_\_\_\_\_

Reported Complaint: \_\_\_\_\_

**Symptoms and/or summary of diagnosis: (Do not use general terms such as bad, defective, faulty, etc)**

**Description of Repair: (List hours and explanation for each repair made. Give exact location of any leaks)**

**Labor**

Total Hours \_\_\_\_\_

Labor Rate \_\_\_\_\_

Total Labor Charge \_\_\_\_\_

**Travel**

Hours or Miles \_\_\_\_\_

Rate \_\_\_\_\_

Total Travel Charge \_\_\_\_\_

**Refrigerant**

Type \_\_\_\_\_

Pounds \_\_\_\_\_

Price per Pound \_\_\_\_\_

Refrigerant Total: \_\_\_\_\_

**Parts**

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Include a copy of the purchasing part invoice for all parts replaced.

**Miscellaneous fees (up to \$40):**

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

Description \_\_\_\_\_

Quantity \_\_\_\_\_

Charge \_\_\_\_\_

**Sales Tax (if applicable):** \_\_\_\_\_

Authorization Number (if applicable): \_\_\_\_\_

**Total Charges:** \_\_\_\_\_

Mail Claims to: Manitowoc Foodservice-Walk-In Division  
P.O. Box 550 Parsons, TN 38363